

Idaho Emergency Operations Center
Situation Report

ID-01-2020 Coronavirus

Date: March 23, 2020 Time: 1100

IDEOC Activation Level 2



Caribou County

Contact

Idaho Emergency Operations Center
Report #9

Incident Overview

- The IDEOC activated on 3/3/2020 for ID-01-2020 Coronavirus.
- The Governor issued a state declaration on 3/13/2020.
- The President declared a national emergency for COVID-19 on 3/13/2020.
- The IDEOC activated to Level 2 on 3/13/2020.
- The Joint Information Center was activated on 3/15/2020 in order to help coordinate information and handle the large number of media inquiries and other information requests.
- Five tribes and *thirty-one* Idaho counties have declared a disaster of emergency for COVID-19:
 - Coeur d'Alene Tribe, Kootenai Tribe, Nez Perce Tribe, Shoshone-Bannock Tribe, Shoshone-Paiute Tribe
 - Ada, Bannock, Benewah, Bingham, Blaine, Boise, Bonner, Bonneville, Boundary, Canyon, Caribou, Clark, Clearwater, Custer, *Elmore*, Fremont, Gem, Jefferson, Jerome, Kootenai, Latah, Lemhi, Lewis, Lincoln, Madison, Nez Perce, Oneida, Payette, Power, Shoshone, and Teton Counties. Several municipalities have also declared.
- State and local agencies are reviewing their Continuity of Operations (COOP) plans to ensure continued services and implementing social distancing measures.
- Idaho Department of Health and Welfare (IDHW) co-located to the IDEOC for Unified Command on 3/20/2020.

5 more positive COVID-19 cases identified in Idaho, bringing the total to 47.

Community spread, associated with a previously-confirmed case, was detected in Blaine County.

Multiple school and government facility closures occurred.

In the past 24 hours, the IDEOC continued working with various partners toward fulfilling goals, organizing response, and coordinating consistent public messaging. *The IDEOC requested supplies, such as PPE, and other support for local jurisdiction and public health districts and began planning for potential surges in healthcare facilities.*

In the next 24 hours, these operations will continue and more information will be made available as the situation continues to evolve. More local declarations, limitations on public access to facilities, and an increased number of COVID-19 cases are expected. *The Joint Information Center will continue to combat prevalent rumors and provide the public with accurate and timely information.*

Lifeline Status:





Event Needs and Status:



National Numbers ¹		Idaho Numbers ²	
Confirmed 2019-nCov Infections	35,241 up from 26,747	Confirmed 2019-nCov Infections	47 up from 42
Total Deaths	473 up from 340	Total Deaths	0
Total Recovered	176 up from 147	Counties with Confirmed Cases	9 up from 8
		Number of People Tested at Idaho Bureau of Laboratories	997 up from 858
		Number of People Tested Through Commercial Laboratories	359 no change
¹ Current national numbers as of 3/23/2020 @ 0731 hours https://gisanddata.maps.arcgis.com/apps/opsdashboard/index.html#/bda7594740fd40299423467b48e9ecf6			





COVID-19 in Idaho





Public Health District	County	Cases	Deaths
Panhandle Health District	Kootenai	3	0
Southwest District Health	Canyon	3	0
Central District Health	Ada	13	0
	Valley	1	
South Central Public Health District	Blaine	21	0
	Twin Falls	1	0
Southeast Idaho Public Health	Bingham	1	0
Eastern Idaho Public Health	Madison	2	0
	Teton	2	0
TOTAL CONFIRMED		47	0
Idaho numbers current as of 3/22/2020 @ 1700 hours (https://coronavirus.idaho.gov/). Please note that media might report increased numbers in advance of official postings.			





Idahoans with COVID-19 by Age Group		Idahoans with COVID-19 by Sex	
<18 Years	0	Female	20
19 to 49 Years	16	Male	11
≥50 Years	15	Unknown	0
Numbers current as of 3/20/2020 @ 1700 hours (https://coronavirus.idaho.gov/) –Next update Friday 03/27/2020			




			<h2>Safety and Security</h2>	
	GR	Statewide – Government Facilities	<p>Government buildings and government-owned public facilities closed to public use in several local jurisdictions. These measures may include court services, public safety facilities, licensing and registration services, and other government buildings and services. Residents are encouraged to consult official information sources to</p>	


			determine the extent of closures in their area, how services may be affected, and what contingency plans are in place to conduct necessary business. Government business may be completed through online services.
	GR	Statewide - Transportation	The Idaho Transportation Department extended all Driver's Licenses, Driver's Training Permits, Instruction Permits, Commercial Learner's Permits, Identification Cards, and Commercial Driver's Licenses (CDL) without hazmat endorsements that are expired or will expire between March 1, 2020 and May 31, 2020, to be valid until June 30, 2020. CDL holders will still need to comply with medical certificate requirements to be considered valid.
	GR	Statewide - Schools	<i>Per the Idaho State Department of Education and follow-up by IDEOC staff, 158 out of 180 districts and charter schools closed (3/23/2020 @1200).</i> One of the reported individuals confirmed with COVID-19, was reported to have been in Middleton Middle School on 03/11/2020. Students and Staff are being tested. Some of the schools closed their facilities, but moved to online instruction. More schools statewide may move to online instruction as closure lengths extend. This number may change as more school districts make decisions respective to their areas at the beginning of the business week. Some schools extended previous closure announcements.



	Food, Water, Shelter		
	GR	Statewide	Local community groups formed in individual counties to help deliver food as needed. <i>A Multi-Agency Feeding Task Force was established. They received offers of support from the restaurant industry for feeding sites or kitchens. Food bank distribution levels increased, and drive-through distribution was implemented. The Department of Aging has concerns regarding availability of meals meeting full nutritional needs in Blaine County. They are working with the USDA on an American Dietary Guideline Waiver to help increase meal availability. The Department of Education projects no shortfalls in service delivery for schools that implemented feeding programs. The Task Force will continue with regular coordination calls.</i>
	Y	Statewide	<i>More jurisdictions followed Boise's example and closed all in-dine services at restaurants and bars within their boundaries. Take-out and/or delivery options may still available. Other jurisdictions may issue similar orders in the near future.</i>
	Y	Blaine County	IDHW issued a "mandatory shelter in place order affecting all Blaine County jurisdictions in order to slow the rapid spread of the COVID-19 virus within the community." This includes Blaine County & the Blaine County Cities of Bellevue, Carey, Hailey,



			Ketchum & Sun Valley. Other counties/cities may follow in an effort to protect their jurisdiction.
 Shelter	Y	Teton County	<i>Teton Valley Hospital is recommending the public stay home unless they are working or performing an essential service. The County and City support the recommendation.</i>
 Food	Y	Statewide – Supply Chain	Due to unanticipated consumer behavior, private sector partners experienced higher supply chain demand. Certain goods have limited availability, further elevating public anxiety. Supply chains are not expected to return to full functionality until late April, as production and transportation are nationwide issues. Many retailers reduced hours in order to restock and placed hard limits on certain purchases.
 Shelter	GR	Statewide	Essential businesses and organizations are providing letters of identification to employees so they may travel for work-related purposes in the event of shelter-in-place orders in Idaho.
 Shelter	GR	Pocatello	<i>The Medical Director of the Pocatello Free Clinic is offering weekly health screenings of homeless people housed in tight quarters at the Aid For Friends shelter.</i>




	Health and Medical		
 Public Health	Y	IDHW Policy Group	The Idaho Department of Health and Welfare Operations Center (IDHWOC) is activated at Level II. Their operational period is 7 days a week with daily updates to the Situation Report. Epidemiology and lab staff are extended beyond core business hours. State Comm is coordinating calls, and staff from various programs are providing substantial and increasing support. However, this may impact the capacity of normal day-to-day services.
 Public Health	Y	Public Health Districts	Public health districts are working toward providing accurate information in response to an increasing number of inquiries from both the public and media. Most health districts established call centers/lines to help meet this demand. Some public health districts are reporting a decrease in calls. This is thanks, at least in part, to the Joint Information Center's public information efforts. The reduced call volume may free up staff to assist with other response duties.
 Medical Supply Chain	Y	Statewide - PPE	Due to high demands for PPE, the medical supply chain experiences significant demand. Requests for PPE have been made through the Strategic National Stockpile, and nationwide, manufacturers are modifying operations in order to increase production. Local responders, EMS, and public health districts are

			coordinating supply requests with IDHW and the IDEOC to pursue all available supply channels.
 Medical Supply Chain	Y	Statewide – Testing	Some jurisdictions are reporting limits on COVID-19 testing supplies. Individuals with symptoms are encouraged to speak with a healthcare provider or local public health in order to determine if they need to be tested. Public health district call line numbers can be found below. Healthcare providers continue to work with suppliers and labs to increase their testing capacity and develop new methods to test more people.
 Medical Care	Y	Statewide - Hospitals	A number of hospitals throughout the state restricted visitors and implemented preventative screening measures for those entering the hospital. Some implemented triage areas to streamline and reserve human and material resources for the most susceptible and vulnerable patients. Many hospitals and clinics ask patients to call in for a prescreening before coming in-person. Residents are encouraged to consult official local information sources to determine what measures are in place at their local hospital or clinic. Some hospitals/providers restricted elective procedures in order to conserve PPE and bed space.
 Medical Care	Y	Blaine County	St. Luke's Wood River Medical Center is temporarily suspending normal operations. The Emergency Department and COVID-19 drive-through screening remains open for patients exhibiting symptoms. The drive-through is open 10 a.m. to 6 p.m. daily.

	Energy (Power & Fuel)		
	GR	No issues reported	

	Communications		
 Alerts, Warning & Message	GR	Public Information	<p>The Joint Information Center (JIC) is currently overseeing message coordination efforts among various agencies to dispel rumors, and misinformation, provide accurate and timely information to the public, medical providers, and other response partners. IDHW Division of Behavioral Health is working on setting up a call line for the public. More information will be made available as plans are confirmed.</p> <p><i>There are reports of scammers using “robocalls” claiming to offer low price health insurance and free COVID-19 test kits. The public is encouraged to only consult official sources for information.</i></p>

 Infrastructure	GR	Statewide	Reports have been received regarding suspicious emails and fake apps, graphics, and maps that look like legitimate information on COVID-19, but are actually phishing tools or ransomware. Individuals are encouraged to use caution and take all steps possible to verify the legitimacy of emails and other electronic information sources.
 Infrastructure	GR	Statewide	Teleconference and webinar capabilities are experiencing diminished quality due to the higher than usual number of callers and users. Utilizing audio rather than video for teleconferences may improve quality. Major telecom carriers agreed to not terminate service, waive late fees, and open additional WiFi or hotspot locations for the next 60 days. Some carriers are prioritizing network usage for healthcare centers and responders.

 Transportation	Transportation		
 Highway/ Roadway	GR	Statewide	Idaho Transportation Department issued an emergency waiver that allows motor carriers and drivers providing direct assistance in support of relief efforts related to COVID-19 outbreaks. This may help speed resupply efforts for retail and medical supply chains.
 Hazardous Materials	Hazardous Waste		
	GR	No issues reported	

Weather Outlook

A cold front will move through Idaho this afternoon (Monday) bringing gusty winds across the state. Expect peak wind gusts around 40 mph in the afternoon. Isolated thunderstorms on Monday afternoon in southern Idaho may be accompanied by small hail and gusty winds as high as 45 mph. Expect light accumulations of snow in the mountains today at elevations above 5000 feet.

EOC Manager Comments

None.

Helpful Links/Publications

- <https://coronavirus.idaho.gov/>

- <https://twitter.com/IdahoCOVID19>
- The JIC has developed a Fact vs. Fiction information series to help dispel prevalent rumors related to COVID-19: <https://twitter.com/IdahoOEM/status/1240726877603422208> or https://www.facebook.com/IdahoOEM/posts/3358457010837014?_tn=-R
- “Environmental Cleaning and Disinfecting Recommendations:” <https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/cleaning-disinfection.html#Cleaning>
- Governor Brad Little held a press conference on 3/18/2020 and announced that Idaho was adopting the President’s coronavirus guidelines for America, “15 Days to Slow the Spread” for stopping coronavirus. See press release at <https://gov.idaho.gov/pressrelease/idaho-adopts-latest-federal-guidance-to-prevent-coronavirus-spread/>.
- Individuals may be experiencing high levels of anxiety regarding the current situation. IDHW’s Division of Behavioral Health has provided resources in English and Spanish from the SAMHSA Disaster Behavioral Health Resources:
 - [Coping With Stress During Infectious Disease Outbreaks – 2014, Spanish – 2016](#)
 - [How to Cope With Sheltering in Place – 2014, Spanish – 2016](#)
 - [Taking Care of Your Behavioral Health: Tips for Social Distancing, Quarantine, and Isolation During an Infectious Disease Outbreak – 2014, Spanish – 2016](#)
 - [Talking With Children: Tips for Caregivers, Parents, and Teachers During Infectious Disease Outbreaks – 2014, Spanish – 2016](#)
- *FEMA’s Coronavirus Rumor Control page:* <https://www.fema.gov/coronavirus-rumor-control>
- *WHO EURO has released a guide on how to stay physically active during self-quarantine.* http://www.euro.who.int/en/health-topics/health-emergencies/coronavirus-covid-19/novel-coronavirus-2019-ncov-technical-guidance/stay-physically-active-during-self-quarantine/_recache#article
- *“Children and Coronavirus Disease 2019 (COVID-19): Tips to keep children healthy while school’s [sic] out” was published at* <https://www.cdc.gov/coronavirus/2019-ncov/prepare/children.html>
- *PHD1 announced 3 additional cases of COVID-19 in North Idaho* http://panhandlehealthdistrict.org/wp-content/uploads/2020/03/Coronavirus_Cases3.22.pdf
- *PHD4 issued a press release asking anyone with recent travel to Blaine County, Idaho during March 8 through March 22 to shelter in place for 14 days after their last potential exposure date.* <https://www.cdhd.idaho.gov/pdfs/News/2020/03-22-20-Blaine-COVID.pdf>.
- *PHD7 issued a press release asking anyone who travel to and spent time with a symptomatic person in Blaine County during March 8 through March 22 to contact the PHD7 hotline for further instruction.* <https://eiph.idaho.gov/Home/Hot%20Topics/Coronavirus/Blaine%20County.html>
- *St. Luke’s health system has paused scheduling of new non-urgent / non-emergent operative and invasive procedures indefinitely. Elective cases scheduled after today must be cancelled.* <https://www.stlukesonline.org/blogs/st-lukes/notes-and-announcements/2020/mar/st-lukes-covid-19-coronavirus-announcement>.

Public Health District Call Center Information

PHD1 Level 2 activation

MRC staffing call center

Call center number 1-877-415-5225

PHD2 Low Level activation

No call center currently, but ready to stand up

PHD3 Level 2 activation

Call center active from 0800-1700 Sunday through Friday
Call center number 208-455-5411

PHD4 Level 3 activation

Call center active from 0830-1630
Call Center Hotline 208-321-2222

PHD5 Level 2 activation

Hours: 8am-5pm, Monday-Friday
Hotline Number: 208-737-1138
Spanish hotline number: 208-737-5965

PHD6 Level 2 activation

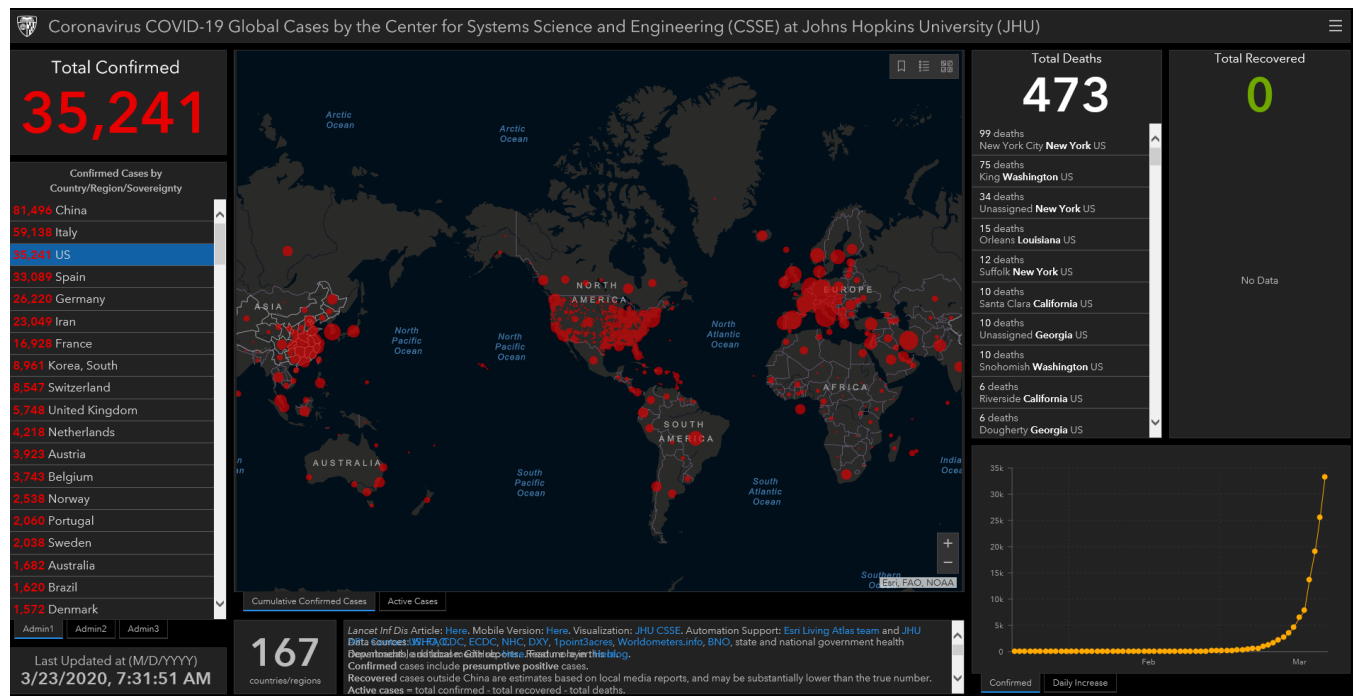
Call center active Monday through Friday from 0800 to 1700, Saturday from 0900 to 1300
Call center number is 208-234-5875

PHD7 Level 2 activation (MWF)

Hotline set up and running Monday through
Friday during normal working hours

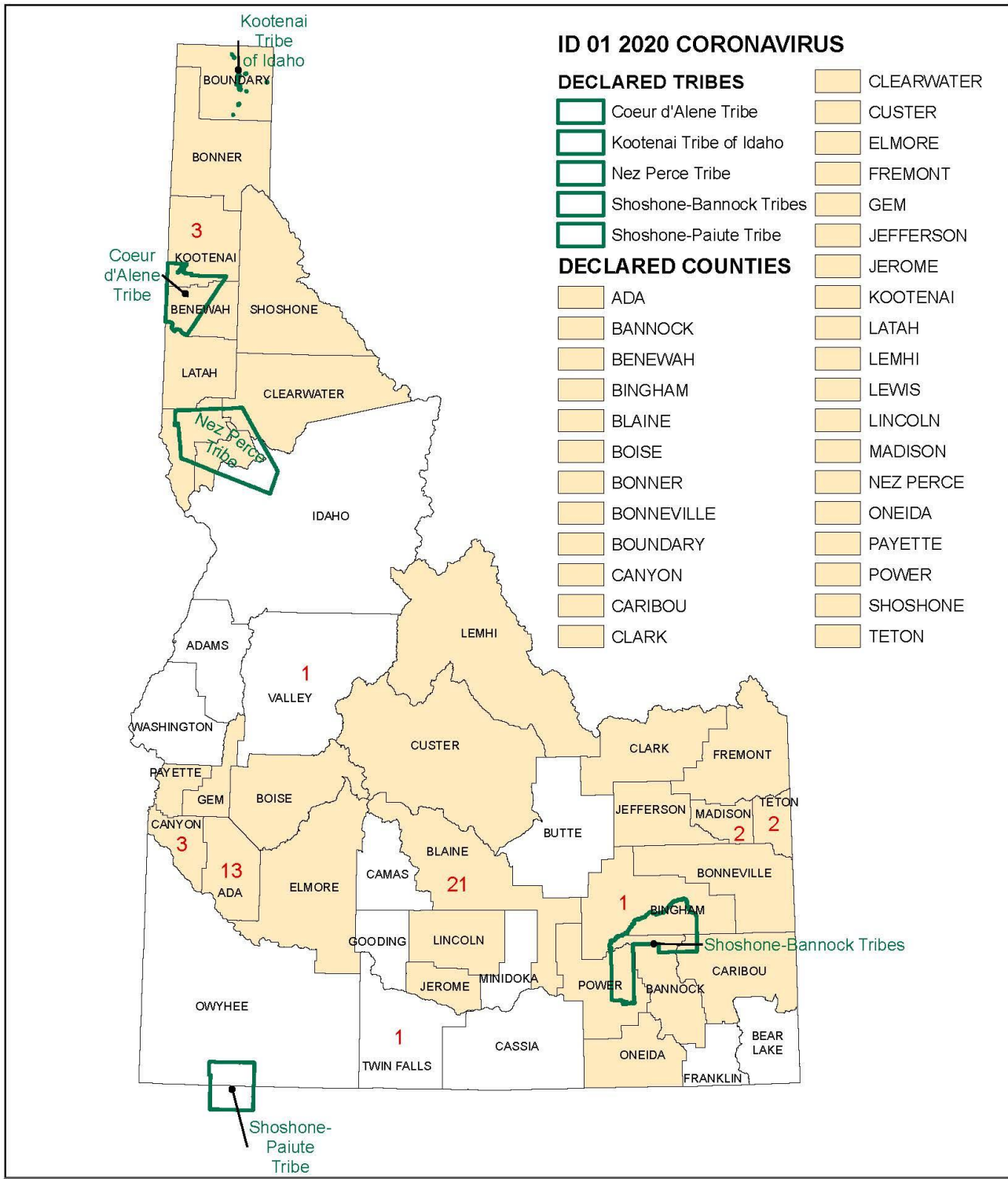
Public Information Line:

211 Idaho Careline, call 211



(as of 3/23/2020 @ 0731 hours)

<https://gisanddata.maps.arcgis.com/apps/opsdashboard/index.html#/bda7594740fd40299423467b48e9ecf6>



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3/23/2020